

DO NOT USE THIS SUPPLIER. I ordered a NanoVNA from ebay's supplier daoya84 on 27 March 2020, which I received on 8 April 2020. On opening it and taking it out of its box and slightly frosted bag, mine had a smashed three way switch with one leg broken off of the printed circuit board. This was obviously caused through faulty packing. Â£31.99 wasted. I immediately emailed the supplier of the faults, of which he replied on 10 April 2020 saying that he was sorry to hear that I had not received it. I immediately sent another email restating that I had received the item and repeating the faults. He replied on 11 April 2020 requesting photographs of the damage which i sent him. On the 12 April 2020 he replied saying he was deeply sorry and would I accept a partial refund. I replied, without the switch working properly the unit would need to be replaced. On 14 April 2020 he sent a further email offering a 50% refund. I reply to him that without that switch working the unit was useless to me. On 15 April 2020 he sent me another email offering me a full refund to which I reply. I would much rather have a working unit that I can use. He finally promised a replacement unit after a struggle. THIS HAS NEVER MATERIALISED. All emails to and from the supplier can be read here. I will remove this, if the supplier honours his contract.